NORWICH & PETERBOROUGH
BUILDING SOCIETY

# SAVINGS ACCOUNT CHARGES

**EFFECTIVE 1 JANUARY 2011**

## CHARGES FOR USING YOUR CARD ABROAD

If you have a Cash Card you will be able to use your Card at Cash Machines in the United Kingdom where the Link symbol is displayed and at Cash Machines around the world wherever the VISA/PLUS symbol is displayed.

A charge of £2 will be applied to your account for each cash withdrawal made from a Cash Machine outside the United Kingdom. Each transaction will be converted into sterling using the exchange rate applying when it is processed by VISA.

## SPECIAL REQUEST CHARGES

You will be required to pay the charge at the time the service is requested.

| SERVICE | Amount |
|---|---|
| **Special presentation of cheques**<br>We recommend you use BACS or a CHAPS/Foreign Money Transfer instead. This charge is non-refundable if cheque is subsequently lost in the post. | £15 per cheque |
| **Copies of correspondence** | £5 per item |
| **Other special requests** | £25 per request |
| **Counter cheque withdrawal** (Highrise Accounts Only) | £10 per cheque |
| **Audit letter** | £25 per letter |
| **CHAPS/Foreign Money transfer –** sending<br>**CHAPS/Foreign Money transfer –** receiving payment originating from outside UK<br>Any additional charges incurred by us on your behalf, from another financial institution, may be passed on to you. | £25<br>£6 |
| **Status enquiry** | £10 |
| **Duplicate or a mid-month statement**<br>**You can access statement information free of charge using our Internet Banking Service.** | £5 per statement |
| **Copies or confirmation of items paid into or from your account e.g. cheques, direct debits and VISA transactions** | £5 per item |
| **Currency Bankers Draft** | £15 |
| **Sending US$ to an account outside the US** | £25 |

Charges may go up or down from time to time, in accordance with the conditions of the account.

Information is available in large print, audio and Braille on request.

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